

State Historical Society of Iowa's Day Camp FAQ

What should my day camper bring to the museum?

To have a successful day at the museum, we recommend bringing the following items:

- *Lunch and Snacks:* Each student needs to bring a lunch that does not need refrigeration as well as any needed snacks to enjoy throughout the day
- *Refillable Water Bottles:* Bottles can be filled by drinking fountains
- *Sweater/Jacket:* The classroom and spaces in the museum can get chilly
- *Sunscreen:* In the event of nice weather, activities may be held outdoors

How will you communicate with us?

Email will serve as the primary source of communication. First, you will receive a confirmation of payment following your registration. A second email with more detailed information regarding the program will be sent to the provided email address closer to the start date.

How do we pay for registration?

Full payment for the program is due at the time of registration which is completed through our online registration forms. After you complete the registration, a confirmation email will be sent to you that serves as your receipt.

Why do the day camps have age limits?

In order to register, attendees must be the correct age to attend the program. Each program has been designed for a specific age range with planned grade level appropriate activities. This is to ensure all participants have the best experience possible.

What should I do if a program is full?

If a day camp program is full, you can request to be placed on a waitlist list by emailing museum.education@iowa.gov. If a spot becomes available, an education staff member will contact the first person on the list. If we are unable to reach the first person, we will go to the next name on the list after 72 hours. If you are on the waitlist, payment is not due until a spot opens for the student.

What time is drop-off & pick-up for day camps?

Please note these times are different for the Goldie's Family Day Camp

Drop-off: 8:45 a.m. – 9:00 a.m.

Pick-up: 4:00 p.m. - 4:15 p.m.

Where will I drop-off and pick-up my student?

Please drop off and pick up your student at the State Historical Museum of Iowa under the portico entrance on East Locust St. We cannot assume responsibility for supervising children outside of camp program hours.

What are the drop-off and pick-up procedures?

For student safety, each student will be required to be signed in and out by a parent or authorized adult at the beginning and end of the program. An education staff member will assist with this process.

Does the State Historical Society of Iowa provide early drop-off and late pick-up for day camps?

At this time, we do not provide before and after care for students. Students must be dropped off and picked up at the scheduled times. This option may change in the future.

What if we arrived late for day camp?

If your student will be arriving late for the program, please notify our museum staff by emailing museum.education@iowa.gov. Upon arrival, please walk the student into the museum and check-in with the Information Desk. The desk staff will bring your student to the classroom.

What is the cancellation policy?

There is a non-refundable processing fee for day camp programs. Cancellations must be received in writing to museum.education@iowa.gov one week prior to the date of the program. Refunds will not be issued for cancellations received after the deadline.

In the event that a minimum enrollment is not met, we reserve the right to cancel or reschedule a program. Please review our cancellation policies available [online](#).

How can I share my student's physical/mental/psychological needs with staff?

To ensure the best experience for your child, please make us aware of any of the following at the time of registration: allergies, dietary restrictions, chronic illnesses, physical, mental, or psychological conditions, any medications or other accommodations. You may also email museum.education@iowa.gov this information after registering for a program.

Are food and drinks provided?

Students are required to provide their own lunches, snacks and drinks for the duration of the program. Refrigeration and microwaves are not available. Refillable water bottles are highly encouraged as well.

What are the camp rules for behavior?

Campers are expected to behave appropriately throughout the entire duration of the program. If disruptive behavior continues or is severe, the adult listed will be called to help find a solution. If improvement is not realized, museum staff will call and ask for the child to be picked up.